

Letter from Mr. Shelfer, President & CEO, Goodwill Industries - Big Bend

As we transition into the summer months, we can expect some changes in our operations. With school ending, approximately 70,000 students in Tallahassee and Panama City will be moving, which means we'll see an increase in donations but a decrease in shoppers. The coastal stores, from Port St. Joe to Valparaiso, should benefit from the tourist season as families go on vacation.

We've resumed our Lunch and Learns, where community groups join us for lunch and to learn about the various services Goodwill offers. Many attendees are surprised to discover that our retail business funds career training, education and job placement services. During these sessions, we explain our programs and take participants on a tour of our facilities in Tallahassee and Springfield.



Our Mission Service Centers are becoming increasingly active. The more people we serve, the more word spreads about our services, leading to more individuals joining our classes or applying for assistance. Word-of-mouth remains our most effective form of advertising.

As the weather warms up, so will our operations at Goodwill, with increased donations, sales, visitors and services. Summer is our time to shine, and we're ready for it, thanks to all of you.

SAFETY

A fire drill is a method of practicing how a building would be evacuated in the event of a fire, smoke, carbon monoxide, or other emergency. Here is a scenario to help you better understand the procedure to be followed at Goodwill:

A processor is working in the backroom and they smell something like burning plastic and inform their manager. The fire alarm has not gone off yet, but the manager evacuates the building and calls 911.

Employees calmly exit through the NEAREST emergency exit and go to the designated area. Employees politely guide customers out of the building to the nearest emergency exit. The dressing rooms are checked and the manager conducts a headcount. The fire department arrives and puts out a small fire that was inside a wall where a nail had punctured the insulation around a hot wire, cleaning chemicals may have accelerated the fire. The fire department clears the building for reentry. Calls are made to the Safety Director and/or VP of Support to help determine if the store can be reopened before or after maintenance is done to address the damage. A critical incident report is completed and submitted to mthomas@goodwillbigbend.com.

DIVERSITY, INCLUSION AND BELONGING



Monday, May 5th



Sunday, May 11th



Saturday, May 17th



Monday, May 26th

IMPACT STORY



After facing health challenges that led him to leave his career as a music teacher, John found hope and support at Tallahassee State College (TSC), that's when he learned about Goodwill's skill training programs. With the encouragement of his Vocational Rehabilitation (VR) Counselor, Ms. Alicia Jones, John decided to enroll in Goodwill's Accounting/Bookkeeping/QuickBooks Skill Training. This decision marked the beginning of his path to earning an associate's degree in accounting.

Linda McCormick, John's instructor for the Goodwill Accounting /Bookkeeping /QuickBooks Skill Training, provided guidance through phone and video conferences. Her teaching style made complex concepts easy to understand, and she motivated John to keep progressing, even when faced with financial hurdles. Additionally, his Goodwill counselor, Trina Hill, offered weekly support, practical advice, and encouragement, helping John stay focused on his short-term goal of finding the right income opportunity. Thanks to the collaboration between Ms. Linda and Ms. Trina, Goodwill sponsored the purchase of John's course materials, allowing him to continue his studies.

John successfully completed his Coursera bookkeeping training and Intuit QuickBooks Training and is now close to finishing his QuickBooks case-study training and halfway through his Coursera Accounting Modules. With the skills he has gained, John is actively searching for an accounting/bookkeeping internship or work-study opportunity. . He is deeply grateful for the assistance and encouragement from Ms. Linda, Ms. Trina, and the entire Goodwill team.

Meet Shannon Harper, Chief Financial Officer

About Shannon:

I grew up at Goodwill, starting in 1999 as an assistant in the Sales Department, and worked my way up to my current position with the amazing Accounting and Executive teams. I recently returned back home to Goodwill after a year and a half with the Florida Chamber of Commerce. I love my Goodwill family and it feels great to be back. I am a lifetime learner and enjoy opportunities to help support our growth.

When I'm not crunching numbers, dotting the i's, or crossing the t's, I enjoy reading, fishing, baking cakes for family events, riding my motorcycle, and taking our RV out for adventures.



MISSION SERVICES



UPCOMING *classes*

MAY 2025

Scan the QR Code to register! Or visit gwvirtualcampus.org



DATE	DAY	CST	EST	TITLE
5/6	Tue	10:00-11:00	9:00-10:00	Resume Prep
5/6	Tue	12:00-1:00	11:00-12:00	Interview Skills
5/6	Tue	1:00-3:00	12:00-2:00	IBM IT Fundamentals (Class 1 of 4)
5/6	Tue	2:00-3:00	1:00-2:00	Mastering Indeed
5/8	Thu	10:00-11:00	9:00-10:00	Job Search Routine
5/8	Thu	1:00-3:00	12:00-2:00	IBM IT Fundamentals (Class 2 of 4)
5/8	Thu	2:00-3:00	1:00-2:00	Personal Brand
5/9	Fri	2:00-3:00	1:00-2:00	GED Cram for the Exam: Social Studies
5/13	Tue	10:00-11:00	9:00-10:00	Communication Skills
5/13	Tue	12:00-1:00	11:00-12:00	Workplace Conflict
5/13	Tue	1:00-3:00	12:00-2:00	IBM IT Fundamentals (Class 3 of 4)
5/13	Tue	2:00-3:00	1:00-2:00	Email Etiquette
5/15	Thu	10:00-11:00	9:00-10:00	Discover Your Career Path
5/15	Thu	12:00-1:00	11:00-12:00	Online Job Applications
5/15	Thu	1:00-3:00	12:00-2:00	IBM IT Fundamentals (Class 4 of 4)
5/15	Thu	2:00-3:00	1:00-2:00	Chart Your Start On a Job
5/16	Fri	2:00-3:00	1:00-2:00	GED Cram for the Exam: Science
5/20	Tue	10:00-11:00	9:00-10:00	Resume Prep
5/20	Tue	12:00-1:00	11:00-12:00	Interview Skills
5/20	Tue	1:00-3:00	12:00-2:00	MS365 Word: Part 01
5/20	Tue	2:00-3:00	1:00-2:00	Mastering Indeed
5/22	Thu	10:00-11:00	9:00-10:00	Job Search Routine
5/22	Thu	1:00-3:00	12:00-2:00	MS365 Word: Part 02
5/22	Thu	2:00-3:00	1:00-2:00	Personal Brand
5/23	Fri	2:00-3:00	1:00-2:00	GED Cram for the Exam: Language
5/27	Tue	10:00-11:00	9:00-10:00	Communication Skills
5/27	Tue	12:00-1:00	11:00-12:00	Workplace Conflict
5/27	Tue	1:00-3:00	12:00-2:00	MS365 PowerPoint: Part 01
5/27	Tue	2:00-3:00	1:00-2:00	Email Etiquette
5/29	Thu	10:00-11:00	9:00-10:00	Discover Your Career Path
5/29	Thu	12:00-1:00	11:00-12:00	Online Job Applications
5/29	Thu	1:00-3:00	12:00-2:00	MS365 PowerPoint: Part 02
5/29	Thu	2:00-3:00	1:00-2:00	Chart Your Start On a Job
5/30	Fri	2:00-3:00	1:00-2:00	GED Cram for the Exam: Math



NOW ENROLLING FOR THESE UPCOMING CERTIFICATE CLASSES!

4-Week Construction Class	6-Week Bookkeeping Class
8-Week CNA & BLS Class	6-Week QuickBooks Class
Seven Online Digital Tech Courses from Google, IBM, & Meta	



The Power of Social Support



Strong social and emotional support can be powerful, enhancing both your health and longevity. It is not about how many friendships you have, but rather the depth of the relationships that make you feel cared for and loved. Your support network can include a significant other, friend, relative, or even a pet. You might also find emotional support through involvement in a religious group, sports team, or charitable cause.

Healthy Relationships are Built on Key Principles

- **Honesty & Trust:** Share feelings using “I” statements, like “I feel upset when...”
- **Emotional Respect:** Acknowledge each other’s feelings, even when you disagree.
- **Listening:** Take time to ask about thoughts and emotions.
- **Kindness & Affection:** Show appreciation and offer compliments regularly.

Nurturing these qualities strengthens your emotional well-being and creates bonds that can support you through life’s challenges.

UKG OPEN ENROLLMENT



Get ready for Benefits Open Enrollment in UKG Ready!

Enrollment Dates:

MAY 28TH - JUNE 13TH

We're excited to announce that this year's Open Enrollment includes new plan options—something for everyone—including **part-time employees!**

Watch for the full schedule soon, including multiple **in-person and virtual meeting opportunities** to help you explore your choices.

Important: All full-time employees must complete the enrollment process this year, as all benefit plans have changed, and you will be enrolling in **UKG Ready.**

SHOUTOUTS!



Shoutout to
Beverly
Oldham in
Crestview for
turning in
found money!

Lead Associate

Teresa Harrison-Marianna
Aileen Galas-Central Processing PC
Brandy Walker-Tally Outlet



Pictured: Brandy Walker

Assistant Manager

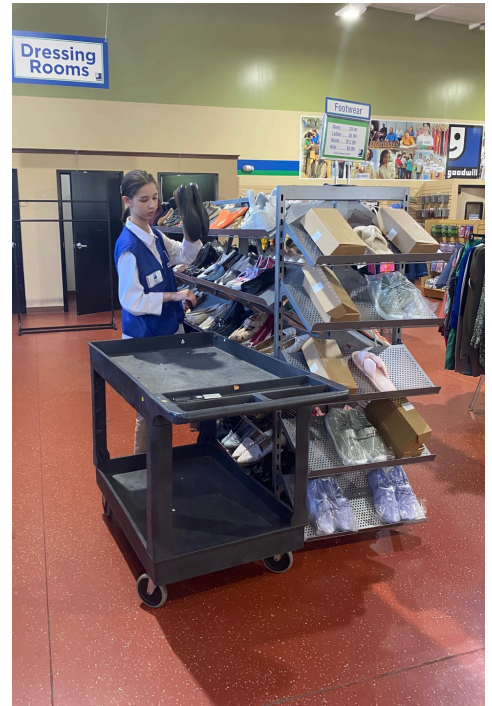
Kaitlyn LeBrun-Bainbridge
Emily Keller-23rd street



McKenna Jane Wolk
will graduate from
Leon High School.
She has worked at the
Betton Book Store since
she was 14. Mckenna
plans to study political
science and pre-law.

SHOUTOUTS!

Siena Parker has been part of The Pensacola Street team since January 2025. She is a sophomore in high school and was hired as a Cashier. Myself, our Assistant Manager and her awesome parents worked with her to find her perfect fit within our team. She was initially very apprehensive and did not talk much at all. We trained her as Cashier, Floor Associate, Warehouse Processor, and then we found her perfect fit as a Shoe Processor. She comes to work happy to be here and has opened up, communicating very well. I look forward to seeing her come in on Monday and Saturday afternoon with the most beautiful smile and ready to work!



- Franny, Pensacola Store Manager



NEW HIRES



Meet Vicki Jones, a new cashier at the Capital Circle Store.



Meet Charlie Blackwell, the new Marketing Intern.



Meet Natasha Johnson, the new Lead Associate at the Tallahassee Outlet.



Meet Derrick Horne, the new Material Handler for Salvage Tallahassee.



Meet Keith Cooper, the new Computer Technician at Capital Circle Computers.



Meet Lavyssia German, our new Lead Associate at the Mabry Outlet.

Hawaiian Roll Breakfast Sliders

Ingredients

- 1 package of King's Hawaiian Rolls (12 count)
- 1 lb. ground pork breakfast sausage
- 16 slices of American Cheese
- 6 large eggs
- 6 slices of thick-cut bacon, cooked and chopped
- Salt and pepper, to taste
- 4 tablespoons of unsalted butter, melted
- Everything But The Bagel Seasoning
- Finely chopped fresh chives, for garnish (optional)



Directions

1. Preheat the oven to 350°F and line a sheet pan with parchment paper. Set aside.
2. In a medium skillet over medium heat, cook the sausage until cooked through and no longer pink. Set aside on a paper towel lined plate.
3. Using the same skillet, scramble the eggs and season with salt and pepper. Set eggs aside.
4. Without separating the rolls, cut them in half horizontally with a serrated knife. Place the bottom half of the rolls on the sheet pan.
5. Arrange 8 slices of cheese on the bottom rolls.
6. Add cooked ground sausage on top of the cheese in an even layer. Next, add bacon pieces on in an even layer followed by the scrambled eggs in an even layer.
7. Lastly, add the remaining 8 slices of cheese.
8. Place the slider tops on top and brush the melted butter all over the tops of the rolls. Sprinkle with everything but the bagel seasoning all over.
9. Cover with foil, and bake for 15-20 minutes.
10. Uncover and bake for another 5-10 minutes or until ingredients are heated through, the tops are golden and everything is nice and melty. Garnish with chives if using.

We want to hear your favorite recipes, so email your ideas to afrost@goodwillbigbend.com!



Dennis Colson Jr May 1	Kaitlyn LeBrun May 8	Tasha Bass May 18	Jennifer Powell May 23
Teika Tucker May 1	Isaiah Carroll May 8	Alana Barnes May 18	Anthony Height May 23
Nathan Anderson May 2	Roderick Taylor May 9	Logan Lamy May 18	Brandon Robinson May 23
Antwan Reynolds May 2	Javion Richardson May 9	Hollister Freeman May 18	Lorenzo Thompson May 24
Makilah Davis May 2	Cedricka Williams May 10	Reinaldo Andreu May 19	Dekylin Brooks May 24
Dana Deacon May 3	Caleb Ward May 11	Katherine Ramirez May 19	Jessica Wignal May 25
Tracy Riley May 3	Dawn Nicholls May 11	Kristopher Williams May 20	Hayley Melvin May 26
Terron Lindsey May 3	Felicity Morgan May 11	Alexis Cherry May 20	Destiny Hurley May 26
Alexandra Feng May 4	Jeffrey Davis May 13	Viviana Yarpaz May 20	Naomi Green May 27
Aceret Alba May 4	Brian Ayers May 14	Trenisia Lindsey May 20	Jacqueline Bryant May 29
Margaret Jordan May 5	Suzannah Streifer May 14	Justin Hu May 21	David Huesby May 29
Campbell Oliver May 5	Corey Carroll May 14	Mitchell Bazzle May 21	Quanell Miller May 30
Brennan Gould May 6	Brandon Barclay May 16	Jimmie Mickens May 22	Michael Hall May 30
Natasha Johnson May 6	Catherin Cox May 16	Natalie Haynes May 22	
Makenna Johnson May 6	Davonte Blue May 17	Kimberly Boone May 22	
Derek Hebenthal May 7	Olga Davey May 18	Ryleigh Crawford May 22	
Ji'varis Harley May 7	Joesph Julian May 18	Bradley Miles May 22	
Ruthie Boyd May 7	Victoria Barclay May 18	Bradon Mccormick May 23	



Lisa Land - 26	Zola Campbell Gayle - 7	Shareza Youman - 2	Alexis Belcher - 1
Rick Campbell - 23	Wanda Sanchez - 6	Minerva Perez-Oquendo - 2	Jadon Lee - 1
Fred Shelfer - 23	Peyton Cannon - 6	Gonzalez Castellanos de Gonzalez - 2	Victoria Allen - 1
Rufus White Jr - 19	Malik Shaw - 4	Mary Page - 2	Kaiden Flowers - 1
Rachel Benson - 18	Gary Davis - 4	Alexandra Feng - 2	Felicity Morgan - 1
Justin Thompson - 16	Ariel Angeles - 4	Catherin Cox - 2	Christopher Leger-Hitchcock - 1
Vicki Beaumont - 16	John Scott - 4	Adam Frost - 2	Charlton Williams - 1
Marki Dickey - 15	Marion White - 4	Jasmine Woods - 2	Eureka Wilson - 1
Christopher Baker - 14	Brenda Allen - 3	Liliana Merino - 2	Isaiah Carroll - 1
Anthony Lamb - 13	Rolando Green - 3	Charles Smith - 2	Amber Walker - 1
Cynthia Winskey - 12	Tammie Byrd - 3	Tiffany Norwood - 2	Nicolette Hamm - 1
Christopher Hayes - 11	William Chapman - 3	Nathan Leggett - 2	Michelle Jordan - 1
Heath Gilliam - 10	Harley Mosley - 3	Brianna Wells - 2	Olivia Paul - 1
Elise Johnstone - 9	Kevin Lee - 3	Kierra Williams - 2	Ondrea Palmore - 1
Derek Hebenthal - 9	Kay Hynes - 3	Margaret Jordan - 2	Jesus Chalchi - 1
Christopher White - 9	Charlene Reyes - 3	Robert Adkison - 1	
Charles Dotson - 8	Susan Staines - 3	Hayley Melvin - 1	
Linda Mccormick - 8	Christopher Mundhenk - 3	Noah Green - 1	